



Maintenance Guide

Congratulations in Purchasing your quality Engineered Oak Flooring. To protect your investment, we strongly recommend that you follow these simple care & maintenance guidelines to keep your floor looking the best.

Make sure you DO

1. Use a damp cloth to blot spills and spots as soon as they occur. Always avoid allowing liquids to stand on your floor.
2. Sweep, dust or vacuum the floor regularly with the hard floor attachment (not the beater bar) to prevent accumulation of dirt or grit that can scratch or dull the floor finish.
3. Weekly wipe the floor with a damp mop, cloth or wood suitable hard floor cleaning machine, these machines give the best performance. Please use Osmo Wash and Care Cleaner at the recommended dilution.
4. Use protective mats- good quality entry and exit mats will help collect dirt, sand, grit and other substances that can damage your floor. Do not use rubber or foam backed plastic mats as these may discolour your floor. To prevent slippage use an approved vinyl rug underlay mat.
5. Use floor protectors on furniture- this will minimise indentations and scratches from heavy objects. As a rule, the heavier the object, the wider the floor protector should be.
6. Avoid sharp or pointed objects from scratching your floor.
7. Watch your pet's feet- keep your pets nails trimmed to keep them from scratching the floor.
8. In order for your product to perform adequately for years to come it is important that the relative humidity and temperature parameters are between 40 – 60% are consistent within the property at all times.

Make sure you DO NOT

1. Use abrasive cleaners.
2. Use steel wool or scouring powder.
3. Wash, steam or wet mop the floor as this may cause swelling, warping, delaminating, and joint separation.



An effective maintenance regime should consist of:

Dry Cleaning

Floors should be cleaned daily using cleaning methods, such as vacuum, scissor mop or soft broom. It is important to remove any abrasive particles of grit and dirt which may scratch the surface when trafficked under footwear, chair legs and other items moved across the floor.

Damp Cleaning

Using a wood suitable hard floor cleaning machine or Spray Mop is the easiest and most effective way of cleaning wood floors. Simply spray and wipe the floor clean. Please ensure the cleaning agent is suitable for UV or Hardwax Oiled floors, our recommendation is Ciranova Flooring Soap at the recommended dilution.

On-going maintenance

Floor finished with Hardwax or UV oils should be maintained by performing a deep clean using Ciranova Intensive Cleaner followed by buffing in Ciranova Maintenance oil and the frequency will depend upon the environment and how often the floor is used, we would expect the "norm" to be at some stage between 7-12 years.